

# TenantOne Direct™ Customer Storage Insurance

Information and  
Insurance Application



Self-Storage  
Tenant  
Insurance

2 EASY WAYS TO GET COVERAGE:

\* Online at [www.TenantOne.com](http://www.TenantOne.com)

\* Mail Enclosed Application



**MiniCo**

Member ARAN Insurance Services Group



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 7995 PHOENIX AZ

POSTAGE WILL BE PAID BY ADDRESSEE

MINICO  
PO BOX 35700  
PHOENIX AZ 85069-9835

--14458-LA

Qualified No.  
Facility No.

# Storage Insurance from TenantOne Direct

Natural disasters strike often and without warning. That's why it is important to protect your stored goods with TenantOne Direct customer storage insurance from MiniCo Insurance Agency, LLC. TenantOne Direct covers losses due to events beyond your control or that of the facility. So even when the unexpected happens, you will have peace of mind knowing your stored items are insured through TenantOne Direct.

**Important Notice:** Although contents insurance coverage is not required to rent a storage unit, your stored property is not insured by this facility. Therefore, you are responsible for insuring your stored goods.

TenantOne provides affordable insurance coverage for these causes of loss. **NOTE: Some exclusions apply.**

Burglary	Fire	Building Collapse
Lightning	Smoke	Explosion
Windstorm	Earthquake	Vandalism
Hail	Water Damage	Riot

*(Some excluded)*

TenantOne Direct insurance may duplicate coverage already provided by your personal homeowner's insurance policy, automobile insurance policy, personal liability insurance policy or other source of coverage.

#### You can depend on TenantOne Direct

TenantOne Direct is provided by MiniCo Insurance Agency, LLC, which first introduced customer storage insurance to the self-storage industry in 1974 and is a national leader in the industry today. TenantOne Direct is underwritten by Safeco Insurance Company of America and Aspen American Insurance Company. Both are A.M. Best "A" rated carriers. Your policy will be issued by one of these companies at the discretion of the MiniCo underwriter. Together, they provide coverage and claims service you can rely on.

Phone: 800-544-6464

Fax: 800-637-4981

insurance@tenantone.com

www.TenantOne.com



Member ABAAN Insurance Services Group

# Tenant Responsibility Addendum

Your signature on this lease addendum is required as proof that customer storage insurance has been made available to you. The addendum will be retained by this self-storage facility as part of your lease or rental agreement.

I understand that this self-storage facility and/or its management:

1. Is not responsible for loss or damage to my property;
2. Does not provide insurance for my stored property;
3. Requires that I provide my own insurance coverage or be uninsured (personally responsible for any loss);
4. Is a commercial business renting space and is not a bailee or warehouseman.

*I acknowledge that I have read the above information and have been given a brochure which explains the availability of TenantOne Direct Insurance.*

#### I ELECT TO: (check one)

- Purchase TenantOne Direct which provides insurance coverage for my stored property against burglary, windstorm, fire and more.
- Accept full responsibility for any loss. I am not interested in TenantOne Direct insurance at this time, but realize I may purchase insurance at any time throughout the duration of my lease and prior to any leases.

This is an addendum to, and made part of, rental agreement number \_\_\_\_\_

DATE: \_\_\_\_\_

UNIT NUMBER: \_\_\_\_\_

CUSTOMER SIGNATURE: \_\_\_\_\_

**Note to facility manager:**  
Keep signed addendum with lease/rental agreement.

# Rate Chart

TenantOne Limits	TenantOne Monthly Premium
\$1000	\$5
\$2000	\$8
\$3000	\$12
\$5000	\$20
\$10,000	\$38
\$15,000	\$54
\$20,000	\$71
\$25,000	\$87

\*Limits are available up to \$75,000. If you would like a limit above \$25,000, please contact MiniCo at 800-544-6464.

## New and Improved Coverages:

- Burglary limit is 100% of the amount of insurance
- Rodent or vermin damage coverage has been added
- Replacement cost valuation standard for most items subject to policy limitations
- Vehicles covered if stored inside the unit
- Zero deductible on claims

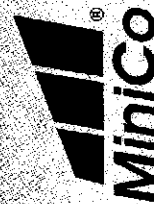
Please note that the following goods are uninsurable and automatically excluded from coverage: accounts, deeds, bills, currency, evidence of debt, securities, money, notes, jewelry, precious stones, furs or garments trimmed with fur. Other restrictions may apply to items in storage.

**Have questions? Call the TenantOne Direct information hotline TOLL FREE 800-544-6464.**

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**Manager Information**  
**Hotline: 800-544-6464**  
**Fax: 800-637-4981**

**Visit Us Online**  
**www.TenantOne.com**



Member ARAN Insurance Services Group

CA License 0H04984

CA Department of Insurance Consumer Hotline  
 1-800-927-4357

## Helpful Tips

For coverage, fax the form to 800-637-4981, visit our website at [www.tenantone.com](http://www.tenantone.com) or use the application and envelope provided for convenient mail-in service.

*Your policy will be sent to you in one to two weeks.*

### Important information – please read carefully

- For mailed applications, coverage will begin at 12:01 a.m. the day after the postmark date on the envelope. Coverage on applications made while the storage facility is under a hurricane watch or warning will not become effective until 12:01 a.m. on the day after the hurricane watch or warning is lifted.
- All applications are subject to approval.
- This brochure contains general and descriptive information; the policy is the contract.
- Coverage is valid at this facility location only.
- After move-in, make a complete inventory of goods being stored. A photo or videotaped record of your stored goods is also helpful.

## Filing a Claim

- Secure the remaining goods to prevent further loss. Do not dispose of any damaged goods until a claims adjuster has inspected them.
- Call MiniCo's friendly claims representative. The claims toll free number is listed on the policy.
- A local claims adjuster will handle your claim personally.
- Make a complete inventory of the lost or damaged property, including the date of purchase, place of purchase and the price paid.
- In the case of a loss caused by burglary, vandalism or malicious mischief, you must contact the local police department and file a police report. Burglarized units must have visible marks of forced entry.
- Zero deductible.

**Claims Hotline 800-528-1056**

**TenantOne Direct Information**

**Phone: 800-544-6464**

**Fax: 800-637-4981**

**insurance@tenantone.com**

**www.TenantOne.com**

## Insurance Application

Your personal information is strictly confidential and will be retained for our use only.

Policy Effective Date \_\_\_\_\_  
 (Must be at least one day after postmark)

Date Moved Into Unit \_\_\_\_\_

Name \_\_\_\_\_

Signature \_\_\_\_\_

Mailing Address \_\_\_\_\_ Apt. No. \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Daytime Phone (\_\_\_\_\_) \_\_\_\_\_ Evening Phone (\_\_\_\_\_) \_\_\_\_\_

Mobile Phone (\_\_\_\_\_) \_\_\_\_\_ Alternate Phone (\_\_\_\_\_) \_\_\_\_\_

E-mail Address \_\_\_\_\_

### How would you like your policy delivered?

- E-mail or  U.S. Mail

### Type of goods in storage (must be stored in individually locked units):

- Household goods/personal property  Commercial or business property

Each unit must be separately insured. Up to three units are allowed per policy. All units on the policy must be insured for the same number of months.

Unit Number	Amount of Coverage Per Unit	Monthly Premium	# Months to Pre-Pay (Min. 1)	TOTAL PREMIUM
1			3	
2			4	
3			5	
	\$ _____	\$ _____	x _____	= \$ _____
	\$ _____	\$ _____	x _____	= \$ _____
	\$ _____	\$ _____	x _____	= \$ _____
<b>GRAND TOTAL</b>				<b>\$ _____</b>

### Payment Options:

- Provide your credit card information below.
- Call 800-544-6464 to pay by credit card or use our check by phone service.
- Enclose a check or money order payable to MiniCo in the envelope provided.
- Fax the completed form to 800-637-4981 or scan and e-mail to [insurance@tenantone.com](mailto:insurance@tenantone.com)

### Credit Card Payment:

Card No. \_\_\_\_\_

Card Type (circle one) \_\_\_\_\_ Exp. Date \_\_\_\_\_

Any person who knowingly and with intent to defraud any insurance company or another person files an application for insurance containing any materially false information, or conceals for the purpose of misleading information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and subjects the person to criminal and civil penalties.

The company reserves the right to request an inventory and appraisal of your items in storage. In the event of a loss, the insured is responsible for producing an accurate record of damaged and undamaged articles and proof of ownership.

*I hereby understand and agree that per my signature below the issuance of coverage is based on this application.*

Sign Application \_\_\_\_\_

Date \_\_\_\_\_

Moisten here - Fold A to B to make envelope